

## GUARANTEED FOR 12 MONTHS

The *Sweet Dreams Guarantee* covers Divans and Mattresses against faulty workmanship and materials, for a period of **ONE** year from the date of purchase.

In the unlikely event of a defect in material or workmanship occurring within **ONE** year of purchase *Sweet Dreams* will arrange to repair or replace the item free of charge.

If you have purchased one of our 5 year warranty models and a manufacturing defect should occur within the remaining period of warranty, then *Sweet Dreams* will repair/replace at our discretion the item with a usage charge. This charge will reflect the period of use, the current retail price and the number of years left on the warranty as shown below:

The warranty will be on the following scale:-

- First year**  
*Product replaced free of charge*
- Second year**  
*Product replaced with 20% contribution*
- Third year**  
*Product replaced with 40% contribution*

And so on until the 5th year.

On all warranty claims a contribution towards transportation costs will be charged.

**Any claims under this warranty must be made through the retailer from whom the bed was purchased. (proof of purchase required)**

On receipt of the retailers' inspection report, if we accept that the complaint is justified and are

also satisfied that the care instructions contained in our leaflet have been followed, *Sweet Dreams* will take whatever decision is deemed to be correct under the terms of this warranty.

This warranty applies to purchases made in the United Kingdom only.

For future reference, you should complete the box below and keep your warranty card in a safe place.

- Range (see label) .....
- Model (see label) .....
- Size (width) .....
- Purchased from .....
- Date of Purchase .....

When repairing or replacing items under this warranty, *Sweet Dreams* reserve the right to substitute alternative materials, or models, should the original no longer be available and cannot undertake to match items not under complaint, with any substitute cloth used.

*Sweet Dreams* reserve the right to refuse service when any defect is due to causes other than faulty materials or workmanship, or if the item is soiled and in an unsanitary condition.

*Sweet Dreams* beds are designed as complete sleep sets and the extended warranty will not apply on a *Sweet Dreams* mattress, unless it is used with a suitable Base.

**This Guarantee does not affect your statutory rights.**



## PRODUCT GUARANTEE & CARE GUIDE



*The beds that dreams are made on!*

## ASSEMBLY INSTRUCTIONS

- To avoid the risk of an injury it is recommended that a minimum of 2 people install the bed.
- Remove all polythene protective packaging and dispose of it carefully out of reach of children to avoid any possible injury. Please ensure removal of loose staples carefully using pliers and dispose of safely.
- Attach castors by pushing them firmly into position by hand then tap them gently using a mallet. Do not use a metal hammer as this may damage the castor.
- If linking bars are provided, position both halves of divan with the square edges together then link them and secure the wing nuts.
- If joining clips are provided, stand both halves of divan on one edge, square ends together, then join the two divan halves with the two clips, then lower divan on to the floor supporting both halves.
- It is important to decide which divan half is to be used for the headboard. Locate the fixing holes, which are marked with stickers. Pierce the cloth with suitable object, then using the plastic washers and bolts provided fasten your headboards strut to the base.
- Allow the mattress to air for 3-4 hours before fitting your bedding. This will allow any moisture, which may have been trapped by the transit packaging to evaporate. You will also notice an aroma of "newness" from your bed, which is normal and will soon fade if aired regularly.
- Your new bed may feel a little strange at first, so allow some time for your body to adjust to your new bed and for the fillings to settle.

## CARE OF YOUR NEW BED

- Do not bend or fold the mattress as this can damage the spring unit and may invalidate the warranty.
- If you have purchased a TURN mattress it is important to turn the mattress weekly for the first 3 months, then every 4 weeks thereafter. Use the handles if fitted to position the mattress on the base. Don't carry the mattress with the handles. When turning the mattress please don't let it fall against the surface of the divan, as this may damage the spring system. Assistance may be required.
- If you have purchased a NO TURN mattress we recommend you rotate your mattress every 2 weeks for the first 3 months then every three months thereafter.
- Do not overload the drawer compartments in storage models, as excessive weight can cause distortion and damage to the drawers. Over filling may cause the drawer to jam.
- The modern day fillings in your bed are designed to mould to the shape of your body over the first few weeks. This is quite normal and should not concern you. Filling settlement should not be regarded as a manufacturing defect. Regular turning of your mattress will help the fillings to settle down evenly and will prolong the life span of the mattress.
- We recommend that you use a mattress cover or underblanket, which will help prevent the dyes used in some mattress covers transferring onto the bed linen as a reaction to body moisture. Regular airing of the mattress every 3 months will reduce this possibility.
- Do not use chemical or detergent cleaners as these may adversely affect the covering, the stitching and may also affect some of the filling materials used. In case of soiling, the mattress may be lightly sponged with a weak solution of soap and water. Excessive wetting can damage the fabric.
- If you have to store the mattress for any period of time please make sure it is stored flat and not on its side, as this will distort the spring unit and cause the fillings to settle.
- If you purchased only a mattress, do not use on a base for which it is not designed. The life of a mattress can be severely shortened by use of an old or unsuitable base.